



Reach-In Caseworker

Position: Reach-In Caseworker

Salary: £26,200

Hours: 22.5

Days of work: Flexible but to take place Mon-Fri, between 9am and 5pm

Contract Type: Fixed-term to end December 2027

Benefits: 4% employer pension contribution, health and wellbeing package, 25 days annual leave entitlement plus Bank Holidays.

Location: Snowdrop Offices, Castle Green, 7 Castle Street, Sheffield, S3 8LT

Reporting to: Casework Manager

Direct reports: None

Welcome to the Snowdrop Project:

The Snowdrop Project is the first organisation in the UK to provide long-term, community-based support to survivors of modern slavery and exploitation. We aim to empower survivors of modern slavery and exploitation to recover from their pasts and rebuild their futures. We aim to reduce the risk of re-exploitation, to create and implement models of best practice and to share this knowledge with other agencies and individuals nationally and beyond.

What we do:

We support survivors through personalised, one-to-one help from our amazing team of trained staff, volunteer caseworkers, and counsellors. We also connect people to local services, support networks, and community programmes, depending on what they need.

Our team helps turn houses into homes by decorating, painting, and finding essential furniture for those moving into council-provided housing.

We also share our knowledge through training and workshops with other charities, businesses, and organisations working in this field—helping to build a better understanding of trafficking and how to support survivors well.

To keep our work going, we raise money through events, donations, and sponsorships. We also contribute to national research and working groups so that survivors' voices are heard and included in future policies and practices.

By joining our team, you'll be part of a kind, passionate, and forward-thinking organisation making a real difference in people's lives.



About the role

This role provides support to clients referred to Snowdrop's Reach-In provision. Reach-In provides long-term support to survivors leaving the UK Modern Slavery and Victim Care Contract (MSVCC) following a positive conclusive grounds National Referral Mechanism (NRM) decision.

Snowdrop supports Reach-In clients across South Yorkshire both from our offices in Sheffield and in the local community within the MSVCC Reach-In framework.

Specific responsibilities

As a Reach-In Caseworker, you will work alongside a team of Senior Caseworkers and IMSA's® to deliver excellent support to survivors in line with Snowdrop's mission, vision and values.

You will provide individually tailored one-to-one support to clients based on their presenting needs and wishes. This may include liaising with other relevant agencies such as solicitors, police, health professionals and local authority housing departments etc.

You will participate in regular line management and peer supervision, in addition to attending fortnightly case management meetings which provide a forum for sharing best practice and discussing ongoing client needs and issues.

You may be asked to contribute to our social policy work by providing case studies or other observations to support the work of our Training, Social Policy and Research Lead.

You may also play a key role in working with the Community Development Manager to support a client to access a house renovation where they have been rehoused into permanent accommodation

Role Development

The Snowdrop Project values investing in the continuing professional development of our staff and volunteers. The direction this takes will depend on who is recruited. There is space for development within this role that we would like to explore upon successful appointment.



Person Specification

	Essential	Desirable
Skills/Ability	• Excellent written and oral communication skills and the ability to communicate with a range of different people including service users, volunteers and other professionals. • Ability to work on their own initiative and as part of a team • Ability to manage and prioritise multiple tasks and complete them efficiently • Excellent record keeping skills • Ability to challenge and receive challenge on professional opinion to come to agreed conclusions and action plans.	• Ability to drive and have access to a vehicle.
Experience	• Experience working with vulnerable people, BAME community, Asylum seekers and/or refugees in the community • Experience of working with individualised care plans • Experience dealing with safeguarding concerns	• Experience of working with interpreters • Experience of working with survivors of modern slavery in the community.
Qualifications	• Good written and spoken English • A degree in a relevant field such as Social Work, Psychology, Sociology or at least 2 years of experience in a similar field.	
Knowledge	• IT Literacy, proficiency with Microsoft Office. • Knowledge of the complex issues surrounding vulnerable adults/refugees and asylum seekers. • Working knowledge of empowering support. • A healthy understanding of professional boundaries	• Knowledge of the UK systems that surround trafficking and modern slavery. • Knowledge of immigration process in the UK.



Personal qualities/attitude	• Organised with a good attention to detail • Good team player and willingness to contribute to a team • Innovative and solutions-focussed • Ability to manage own time and workload • Values collaboration and is able to give and receive feedback	
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